

## Is there a way to make sure my order was placed correctly?

Patrick - 2022-07-05 - Order

You can see this in the order confirmation we send you by e-mail. Alternatively, if you have a customer account with us, you can log in to our website with your email address and password and access your order under the "Customer account" section. If you have any questions or if something is wrong with your order, please create a ticket. [Open ticket here](#)

If you have not received an order confirmation by email within one hour of placing your order (possibly in spam), the order could not be processed properly. If this is the case, please open a ticket with your request. [Open ticket here](#)

### Related Content

- [Will I get a payment receipt?](#)