Tracking my order?

David Lackner - 2022-07-06 - Shipment

The tracking number/tracking ID will be provided to you via email and in your order history (only for orders with registered account) by our shipping providers once your order has been shipped. (also check spam)

If you have already received your tracking ID, you can enter it in the links below and track it.

Tracking UPS: Track here

You will also receive the invoice by email (from ATS Trade&Service) after your order has been shipped. More information about the invoice can be found here: Invoice information

We do everything we can to ship your order as quickly as possible. Sometimes this may take a little longer, so please do not open a ticket immediately after placing your order.

If you have not received an email with your tracking ID or invoice after several working days, please create a ticket to get more information. Open a ticket here

Related Content

- Which shipping service provider do you use?
- When and how do I receive my invoice?