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## What happens after I have completed my order?

Patrick - 2022-07-05 - [Order](#)

After successfully completing your order, you will receive an order confirmation by e-mail, which contains your selected items, your billing and delivery address and the selected payment method.

If you do not receive this, unfortunately something has gone wrong with your order. Simply place your order again, preferably with a different payment method.

If you are charged with the purchase amount, please contact the customer service via ticket to solve the problem as soon as possible. [Open ticket here](#)

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