

## Why was my credit card declined?

Patrick - 2022-06-23 - Payment

If payment by credit card is not possible, this may be due to various reasons. For example, general technical problems, input errors, card validity etc.

Please make sure that you have activated the 3DS authentication.

Alternatively, we are happy to offer you the following payment methods: [Payment methods](#)

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- [Which payment options are available?](#)